

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
JULY 2023**

Madison County Road Department

Reporting Dates 07/03/23 through 07/31/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|-----------------------|----------------------|----------------|--|--------------------------------------|--|------------|-----------------|
| 39916 A | 07/03/23 06:59:00 | 07/12/23 10:14:00 | 07/04/23 | Limb Pickup Closed | Brown, Shirley Unknown | Bear Creek Cir Bear Creek Cir | District 1 | Medium Priority |
| | Dur (hrs/days) | 216 | 9 | Limbs pick up | | | | |
| 39917 A | 07/03/23 10:04:00 | 07/20/23 15:59:00 | 07/04/23 | Limb Pickup Closed | Brown, Shirley Gardner, William | French Branch French Branch | District 4 | Medium Priority |
| | Dur (hrs/days) | 408 | 17 | Limbs pick up | | | | |
| 39918 A | 07/03/23 10:08:00 | 07/13/23 13:14:00 | 07/04/23 | Limb Pickup Closed | Brown, Shirley Irving, Frank | Southwood Dr Southwood Dr | District 1 | Medium Priority |
| | Dur (hrs/days) | 240 | 10 | Limbs pick up | | | | |
| 39919 A | 07/03/23 10:42:00 | 07/06/23 14:42:00 | 07/04/23 | Pot Holes Closed | Brown, Shirley Gardner, Becky | North Old Canton Rd North Old Canton Rd | District 1 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Name: Becky Gardner | | | | |
| 39920 A | 07/03/23 10:43:00 | 07/11/23 15:40:00 | 07/04/23 | Limb Pickup Closed | Brown, Shirley Mitchell | Belle Terre Dr Belle Terre | District 3 | Medium Priority |
| | Dur (hrs/days) | 192 | 8 | Limb pickup | | | | |
| 39921 A | 07/03/23 10:46:00 | 07/26/23 15:53:00 | 07/04/23 | Limb Pickup Closed | Brown, Shirley Caller | Herndon Pl Herndon Pl | District 3 | Medium Priority |
| | Dur (hrs/days) | 552 | 23 | Limb pickup | | | | |
| 39922 A | 07/03/23 14:40:00 | 07/11/23 15:44:00 | 07/04/23 | Trash Related Closed | Brown, Shirley Jacob, Tip | Fawn Cv Fawn Cv | District 1 | Medium Priority |
| | Dur (hrs/days) | 192 | 8 | Need recliner pick up | | | | |
| 39923 A | 07/03/23 14:42:00 | 07/13/23 13:19:00 | 07/04/23 | Limb Pickup Closed | Brown, Shirley Day, Jacob | Addison Way Addison Way | District 4 | Medium Priority |
| | Dur (hrs/days) | 240 | 10 | Limbs pick up | | | | |
| 39924 A | 07/03/23 14:43:00 | 07/13/23 13:15:00 | 07/04/23 | Limb Pickup Closed | Brown, Shirley Dunson, Destiny | Lynwood Ct Lynwood Ct | District 4 | Medium Priority |
| | Dur (hrs/days) | 240 | 10 | Limbs pick up | | | | |
| 39925 A | 07/05/23 07:57:00 | 07/10/23 15:16:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley Johnson, Charmaine | Dampeer Rd Dampeer Road | District 5 | Medium Priority |
| | Dur (hrs/days) | 120 | 5 | Tree needs to be picked up. She said we cut it and it is in front of her house. | | | | |

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|----------------|-----------------------|----------------------|----------------|--------------------------|-------------------------------------|-------------------------------------|------------|-----------------|
| 39926 A | 07/05/23 08:03:00 | 07/07/23 09:32:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley Greg Higginbotham | Dover Ln Dover Lane | District 3 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Helen, | | | | |
| 39927 A | 07/05/23 09:20:00 | 07/14/23 09:58:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley Caller | Lake Ridge Cir Lake Ridge Cir | District 1 | Medium Priority |
| | Dur (hrs/days) | 216 | 9 | Limb pickup | | | | |
| 39928 A | 07/05/23 09:36:00 | 07/11/23 15:41:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley Minor, Doug | Sharpe Rd Sharpe Rd | District 3 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Limb pickup | | | | |
| 39930 A | 07/05/23 11:39:00 | 07/12/23 10:16:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley Reno | Eagles Nest Cir Eagles Nest Cir | District 2 | Medium Priority |
| | Dur (hrs/days) | 168 | 7 | Limb pickup | | | | |
| 39931 A | 07/05/23 12:14:00 | 07/26/23 15:37:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley Demain, JoMary | Raintree Rd Raintree Road | Gluckstadt | Medium Priority |
| | Dur (hrs/days) | 504 | 21 | Hello Helen, | | | | |
| 39932 A | 07/05/23 13:17:00 | 07/14/23 09:56:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley Drew Ridinger | Cherry Hill Dr Cherry Hill Drive | District 3 | Medium Priority |
| | Dur (hrs/days) | 216 | 9 | Helen, | | | | |
| 39933 A | 07/05/23 13:22:00 | 07/21/23 07:08:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley McCory, Andy | Hampton Chase Hampton Chase | District 3 | Medium Priority |
| | Dur (hrs/days) | 384 | 16 | Needs limb pickup | | | | |
| 39934 A | 07/05/23 13:28:00 | 07/13/23 13:24:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley Smith, Tyler | Hawks Nest Cove Hawks Nest Cove | District 2 | Medium Priority |
| | Dur (hrs/days) | 192 | 8 | Needs limb pickup | | | | |
| 39935 A | 07/05/23 13:29:00 | 07/13/23 13:31:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley Smith, Rosiland | Stonewater Cove Stonewater Cove | | Medium Priority |
| | Dur (hrs/days) | 192 | 8 | Needs limb pickup | | | | |
| 39936 A | 07/05/23 13:30:00 | 07/14/23 10:03:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley Jones, Andrew | Muscadine Path Musacadine Path | District 3 | Medium Priority |
| | Dur (hrs/days) | 216 | 9 | Needs limb pickup | | | | |

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| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|-----------------------|----------------------|----------------|--|--------------------------------------|------------------------------------|------------|-----------------|
| 39937 A | 07/05/23 13:32:00 | 07/11/23 15:22:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley Garner, Mary | Hackberry Ln Hackberry Lane | District 1 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Needs limb pickup, her house faces Hackberry Lane; her driveway on West Deerfield Drive | | | | |
| 39938 A | 07/05/23 14:21:00 | 07/13/23 13:20:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley Caller | Sagefield Sq Sagefield Sq | District 4 | Medium Priority |
| | Dur (hrs/days) | 192 | 8 | Limb pickup throughout the area | | | | |
| 39939 A | 07/05/23 15:01:00 | 07/11/23 15:40:00 | 07/06/23 | Limb Pickup Closed | Brown, Shirley Reynolds, Jimmy | Chartres Dr Chartres Dr | District 3 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Limb pickup, he lives on the corner of Chartres Dr and Belle Terre Dr. | | | | |
| 39940 A | 07/06/23 07:50:00 | 07/10/23 10:18:00 | 07/07/23 | Limb Pickup Closed | Brown, Shirley Johnson, Craig | Strong Rd Oliver Road | District 1 | Medium Priority |
| | Dur (hrs/days) | 96 | 4 | Limb pickups all along road | | | | |
| 39941 A | 07/06/23 09:45:00 | 07/12/23 10:20:00 | 07/07/23 | Limb Pickup Closed | Brown, Shirley Gregory | Hackberry Drive Hackberry Dr | District 2 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Limb pickup | | | | |
| 39943 A | 07/06/23 11:13:00 | 07/17/23 15:13:00 | 07/07/23 | Limb Pickup Closed | Brown, Shirley Carey | Mason Way Mason Way | District 3 | Medium Priority |
| | Dur (hrs/days) | 264 | 11 | Limb pickup | | | | |
| 39944 A | 07/06/23 12:00:00 | 07/14/23 10:04:00 | 07/07/23 | Limb Pickup Closed | Brown, Shirley Caller | Cotton Cv Cotton Cv | District 3 | Medium Priority |
| | Dur (hrs/days) | 192 | 8 | Limb pickup | | | | |
| 39946 A | 07/06/23 15:02:00 | 07/20/23 15:56:00 | 07/07/23 | Limb Pickup Closed | Brown, Shirley Bailey, Ron | Bridge Water Dr Bridge Water Dr | District 3 | Medium Priority |
| | Dur (hrs/days) | 336 | 14 | Needs limb pickup | | | | |
| 39947 A | 07/06/23 15:07:00 | 07/17/23 15:34:00 | 07/07/23 | Limb Pickup Closed | Brown, Shirley Kutfila, Suzanne | Chapel Ln Chapel Lane | District 3 | Medium Priority |
| | Dur (hrs/days) | 264 | 11 | Needs limb pickup | | | | |
| 39948 A | 07/06/23 15:09:00 | 07/17/23 15:36:00 | 07/07/23 | Limb Pickup Closed | Brown, Shirley Lindsey, Stephanie | Mullherrin Dr Mulherrin Drive | | Medium Priority |
| | Dur (hrs/days) | 264 | 11 | Needs limb pickup | | | | |

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|------------|-----------------------|----------------------|-------------|--|-----------------------------------|--|------------|-----------------|
| 39949 A | 07/06/23 15:12:00 | 07/11/23 07:15:00 | 07/07/23 | Limb Pickup Closed | Brown, Shirley Adams, Billy | Greystone Ct Greystone Ct | District 3 | Medium Priority |
| | Dur (hrs/days) | 120 | 5 | Needs limb pickup | | | | |
| 39950 A | 07/06/23 15:13:00 | 07/13/23 13:32:00 | 07/07/23 | Limb Pickup Closed | Brown, Shirley Grogan, Luke | Stonewater Cove Stonewater Cove | | Medium Priority |
| | Dur (hrs/days) | 168 | 7 | Needs limb pickup | | | | |
| 39951 A | 07/06/23 15:16:00 | 07/11/23 15:27:00 | 07/07/23 | Trash Related Closed | Brown, Shirley Brewer, James | Hawkins Rd Hawkins Rd | District 4 | Medium Priority |
| | Dur (hrs/days) | 120 | 5 | Needs mattress and headboard picked up | | | | |
| 39952 A | 07/06/23 15:46:00 | 07/11/23 15:25:00 | 07/07/23 | Trash Related Closed | Brown, Shirley Joiner, Mica | Spike Ridge Spike Ridge | District 1 | Medium Priority |
| | Dur (hrs/days) | 120 | 5 | Needs couch, table, and basketball goal picked up | | | | |
| 39954 A | 07/07/23 07:39:00 | 07/26/23 15:46:00 | 07/08/23 | Limb Pickup Closed | Brown, Shirley Tracey | Twin Cedars Dr Twin Cedars Dr | District 1 | Medium Priority |
| | Dur (hrs/days) | 456 | 19 | Limbs pick up | | | | |
| 39955 A | 07/07/23 07:45:00 | 07/13/23 13:17:00 | 07/08/23 | Limb Pickup Closed | Brown, Shirley caller | West Elbridge Way West Elbridge Way | District 4 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Limbs pick up at several houses on this street | | | | |
| 39956 A | 07/07/23 07:46:00 | 07/18/23 14:57:00 | 07/08/23 | Limb Pickup Closed | Brown, Shirley Unknown | Caroline Blvd Caroline Blvd | District 4 | Medium Priority |
| | Dur (hrs/days) | 264 | 11 | Limbs pick up | | | | |
| 39957 A | 07/07/23 08:38:00 | 07/20/23 16:00:00 | 07/08/23 | Limb Pickup Closed | Brown, Shirley Chuck | Belle Pointe Dr Belle Pointe Dr | District 4 | Medium Priority |
| | Dur (hrs/days) | 312 | 13 | Limbs pick up | | | | |
| 39958 A | 07/07/23 09:09:00 | 07/14/23 14:51:00 | 07/08/23 | Limb Pickup Closed | Brown, Shirley Derrick | Westminster Ct Westminster Ct | District 3 | Medium Priority |
| | Dur (hrs/days) | 168 | 7 | Limbs pick up | | | | |
| 39960 A | 07/07/23 13:05:00 | 07/14/23 14:52:00 | 07/08/23 | Limb Pickup Closed | Brown, Shirley Anderson, Brady | Rock Bridge Dr Rock Bridge Drive | | Medium Priority |
| | Dur (hrs/days) | 168 | 7 | Needs limb pickup | | | | |

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| Req # | Request | Close | Target | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|-----------------------|-----------|----------|--|--------------------|--------------------------|------------|-----------------|
| Grade | Date/Time | Date/Time | Date | | | | | |
| 39962 | 07/07/23 | 07/14/23 | 07/08/23 | Limb Pickup | Brown, Shirley | Dover Ln | District 3 | Medium Priority |
| A | 13:30:00 | 14:51:00 | | Closed | Gourley, Robin | Dover Lane Madison 39110 | | |
| | Dur (hrs/days) | 168 | 7 | Limb pickup | | | | |
| 39963 | 07/07/23 | 07/11/23 | 07/08/23 | Limb Pickup | Brown, Shirley | Main St | District 5 | Medium Priority |
| A | 13:32:00 | 15:30:00 | | Closed | Buchanan, Jerome | Main Street Canton 39046 | | |
| | Dur (hrs/days) | 96 | 4 | Limb pickup at his home and in the whole neighborhood (Saw Mill Quarters) | | | | |
| 39965 | 07/07/23 | 07/27/23 | 07/08/23 | Limb Pickup | Brown, Shirley | Fawn Cv | District 1 | Medium Priority |
| A | 13:54:00 | 15:07:00 | | Closed | Godfrey | Fawn Cv | | |
| | Dur (hrs/days) | 480 | 20 | Limbs pick up | | | | |
| 39966 | 07/07/23 | 07/18/23 | 07/08/23 | Limb Pickup | Brown, Shirley | Abbey Rd | District 4 | Medium Priority |
| A | 13:55:00 | 14:55:00 | | Closed | Louis, Peggy | Abbey Rd | | |
| | Dur (hrs/days) | 264 | 11 | Limbs pick up | | | | |
| 39967 | 07/07/23 | 07/10/23 | 07/08/23 | Pot Holes | Brown, Shirley | Providence Dr | District 3 | Medium Priority |
| A | 13:57:00 | 15:13:00 | | Closed | Unknown | Providence Dr | | |
| | Dur (hrs/days) | 72 | 3 | Bad pot holes all down this road | | | | |
| 39968 | 07/07/23 | 07/13/23 | 07/08/23 | Limb Pickup | Brown, Shirley | Devlin Springs Dr | District 1 | Medium Priority |
| A | 13:58:00 | 13:29:00 | | Closed | Unknown | Devlin Springs Dr | | |
| | Dur (hrs/days) | 144 | 6 | Limbs pick up | | | | |
| 39969 | 07/10/23 | 07/14/23 | 07/11/23 | Limb Pickup | Brown, Shirley | Cherry Hill Dr | District 3 | Medium Priority |
| A | 06:51:00 | 09:57:00 | | Closed | Plummer, Floyd | Cherry Hill Dr | | |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |
| 39970 | 07/10/23 | 07/13/23 | 07/11/23 | Limb Pickup | Brown, Shirley | Hackberry Ln | District 1 | Medium Priority |
| A | 07:07:00 | 14:54:00 | | Closed | Higginbotham, Greg | Hackberry Lane | | |
| | Dur (hrs/days) | 72 | 3 | Helen, | | | | |
| 39971 | 07/10/23 | 07/14/23 | 07/11/23 | Trash Related | Brown, Shirley | Lincoln St | District 4 | Medium Priority |
| A | 08:10:00 | 14:58:00 | | Closed | Harden | Lincoln St | | |
| | Dur (hrs/days) | 96 | 4 | Need old wooden cabinets, and rug pick up | | | | |
| 39972 | 07/10/23 | 07/17/23 | 07/11/23 | Limb Pickup | Brown, Shirley | Madison St | District 4 | Medium Priority |
| A | 08:11:00 | 15:29:00 | | Closed | Strong | Madison St | | |
| | Dur (hrs/days) | 168 | 7 | Limbs pick up at this address, but are on St Charles St side | | | | |

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| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|-----------------------|----------------------|----------------|---|-------------------------------------|-------------------------------------|------------|-----------------|
| 39973 A | 07/10/23 08:26:00 | 07/14/23 10:01:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Reed, Jamie | Harvey Cir Harvey Cir | District 1 | Medium Priority |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |
| 39974 A | 07/10/23 08:30:00 | 07/13/23 13:19:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Barker, Brandy | Castle Ridge Cv Castle Ridge Cv | District 3 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 39975 A | 07/10/23 08:31:00 | 07/17/23 15:35:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Brooks, Nick | Leppingwell Drive Leppingwell Dr | District 4 | Medium Priority |
| | Dur (hrs/days) | 168 | 7 | Limbs pick up | | | | |
| 39976 A | 07/10/23 08:36:00 | 07/13/23 13:16:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Thompson, Julie | Lynwood Ct Lynwood Ct | District 4 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Name: Julie Thompson | | | | |
| 39977 A | 07/10/23 08:52:00 | 07/14/23 10:00:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Klein, Lance | Cedar Hill Rd Cedar Hill Rd | District 3 | Medium Priority |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |
| 39978 A | 07/10/23 09:25:00 | 07/14/23 10:00:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Strickland, Jamie | Audubon Woods Audubon Woods | District 1 | Medium Priority |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |
| 39980 A | 07/10/23 09:33:00 | 07/13/23 14:53:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Gaines, Michael | Hackberry Drive Hackberry Dr | District 2 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 39981 A | 07/10/23 09:39:00 | 07/20/23 15:54:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Smith, Allen | Lake Castle Rd Lake Castle Rd | District 1 | Medium Priority |
| | Dur (hrs/days) | 240 | 10 | Need tree stump picked up that was left on the side of the road at this address by the County after a tree that had fallen back in May | | | | |
| 39982 A | 07/10/23 09:46:00 | 07/20/23 15:57:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Hall, Polly | Camden Shores Camden Shores | District 4 | Medium Priority |
| | Dur (hrs/days) | 240 | 10 | Limbs pick up | | | | |
| 39983 A | 07/10/23 10:17:00 | 07/13/23 13:13:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Wilson, Amanda | Channing Cir Channing Cir | District 4 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Need limb pickup | | | | |

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|-------|---------------|----------------------|----------------------|----------------|--|-----------------------------------|---|------------|-----------------|
| 39984 | A | 07/10/23 10:18:00 | 07/13/23 13:23:00 | 07/11/23 3 | Limb Pickup Closed Need limb pickup | Brown, Shirley Shell, James | Grayhawk Cv Grayhawk Dr | | Medium Priority |
| 39985 | A | 07/10/23 10:20:00 | 07/31/23 15:51:00 | 07/11/23 21 | Culvert Repair Closed Needs culvert repair | Brown, Shirley Nettles, Dianne | Loring Rd Loring Rd | District 5 | Medium Priority |
| 39986 | A | 07/10/23 10:33:00 | 07/26/23 15:53:00 | 07/11/23 16 | Limb Pickup Closed Limbs pick up | Brown, Shirley Winn, Rowe | Herndon Pl Herndon Pl | District 3 | Medium Priority |
| 39987 | A | 07/10/23 10:35:00 | 07/14/23 14:50:00 | 07/11/23 4 | Limb Pickup Closed Limbs pick up | Brown, Shirley Britney | Notting Hill Place Notting Hill Pl | District 3 | Medium Priority |
| 39989 | A | 07/10/23 10:42:00 | 07/21/23 09:22:00 | 07/11/23 11 | Limb Pickup Closed Limbs pick up | Brown, Shirley Denson, Richard | Winchester Dr. PVT Winchester Dr PVT | | Medium Priority |
| 39990 | A | 07/10/23 11:56:00 | 07/13/23 14:53:00 | 07/11/23 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Kelly, Peggy | West Deerfield Dr W Deerfield Dr | District 5 | Medium Priority |
| 39991 | A | 07/10/23 11:57:00 | 07/13/23 10:29:00 | 07/11/23 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Roby | Dogwood Hollow Dogwood Hollow | District 3 | Medium Priority |
| 39993 | A | 07/10/23 13:44:00 | 07/14/23 09:11:00 | 07/11/23 4 | Illegal Dumpsite Closed Illegal dumping on this road | Brown, Shirley Kelvin | Calhoun Pkwy Calhoun Pkwy | District 4 | Medium Priority |
| 39994 | A | 07/10/23 13:46:00 | 07/14/23 09:56:00 | 07/11/23 4 | Limb Pickup Closed Limbs pick up | Brown, Shirley Nichols, Greg | Cherry Cv Cherry Cv | District 3 | Medium Priority |
| 39995 | A | 07/10/23 13:47:00 | 07/13/23 13:27:00 | 07/11/23 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Adam | Deer Creek Cv Deer Creek Cv | District 1 | Medium Priority |

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| 39996 A | 07/10/23 13:49:00 | 07/14/23 10:08:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Williamson, Tommy | Cotton Wood Dr Cotton Wood Dr | District 3 | Medium Priority |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |
| 39997 A | 07/10/23 13:52:00 | 07/11/23 15:28:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Fleming | Stump Bridge Rd Stump Bridge Rd | District 5 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 39998 A | 07/10/23 13:53:00 | 07/13/23 13:22:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Thomas, Jimmie | Grayhawk Pkwy Grayhawk Pkwy | | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 39999 A | 07/10/23 14:00:00 | 07/21/23 07:21:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley School, Jean | Sunset Ln Sunset Ln | District 3 | Medium Priority |
| | Dur (hrs/days) | 264 | 11 | Limbs pick up | | | | |
| 40000 A | 07/10/23 14:06:00 | 07/19/23 10:31:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Veal, Sherry | Hanging Moss Ln Hanging Moss Lane | District 3 | Medium Priority |
| | Dur (hrs/days) | 216 | 9 | ame: Sherry Veal | | | | |
| 40001 A | 07/10/23 14:13:00 | 07/27/23 15:11:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Caller | Twin Cedars Dr Twin Cedars Dr | District 1 | Medium Priority |
| | Dur (hrs/days) | 408 | 17 | Limb pickup | | | | |
| 40002 A | 07/10/23 14:36:00 | 07/13/23 13:13:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Cooper, Devan | Channing Cir Channing Cir | District 4 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 40003 A | 07/10/23 15:18:00 | 07/13/23 13:14:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Steven | Southwood Dr Southwood Dr | District 1 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Limb pickup | | | | |
| 40004 A | 07/10/23 15:35:00 | 07/14/23 09:54:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Jana | Sycamore Ridge Sycamore Ridge | | Medium Priority |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |
| 40005 A | 07/10/23 15:36:00 | 07/13/23 13:28:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Michael | Clarkdell Rd Clarkdell Rd | District 1 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |

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| 40006 A | 07/10/23 15:56:00 | 07/14/23 10:09:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley John | Mulberry Way Mulberry Way | District 3 | Medium Priority |
| | Dur (hrs/days) | 96 | 4 | Limb pickup | | | | |
| 40008 A | 07/10/23 16:02:00 | 07/14/23 09:54:00 | 07/11/23 | Limb Pickup Closed | Brown, Shirley Rodrigues, Jana | Sycamore Ridge Sycamore Ridge | | Medium Priority |
| | Dur (hrs/days) | 96 | 4 | Name: Jana Rodrigues | | | | |
| 40009 A | 07/11/23 06:55:00 | 07/17/23 15:23:00 | 07/12/23 | Limb Pickup Closed | Brown, Shirley Marshall | Magnavox St Magnavox St | District 4 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Limbs pick up | | | | |
| 40010 A | 07/11/23 06:56:00 | 07/11/23 15:41:00 | 07/12/23 | Limb Pickup Closed | Brown, Shirley Unknown | Sharpe Rd Sharpe Rd | District 3 | Medium Priority |
| | Dur (hrs/days) | 0 | 0 | Limbs pick up | | | | |
| 40013 A | 07/11/23 08:39:00 | 07/31/23 16:02:00 | 07/12/23 | Limb Pickup Closed | Brown, Shirley Williams, Michael | Twin Cedars Ln Twin Cedars Ln | District 1 | Medium Priority |
| | Dur (hrs/days) | 480 | 20 | Limbs pick up | | | | |
| 40015 A | 07/11/23 09:07:00 | 07/20/23 15:59:00 | 07/12/23 | Limb Pickup Closed | Brown, Shirley Reid | Prescott Ridge Prescott Ridge | District 4 | Medium Priority |
| | Dur (hrs/days) | 216 | 9 | Limb pickup | | | | |
| 40016 A | 07/11/23 10:20:00 | 07/20/23 15:58:00 | 07/12/23 | Limb Pickup Closed | Brown, Shirley Bradshaw, Lynn | Covey Run Covey Run | District 4 | Medium Priority |
| | Dur (hrs/days) | 216 | 9 | Limbs pick up | | | | |
| 40017 A | 07/11/23 10:21:00 | 07/17/23 15:41:00 | 07/12/23 | Limb Pickup Closed | Brown, Shirley Stevens, Lisa | Coachmans Rd Coachmans Rd | District 2 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Limbs pick up | | | | |
| 40018 A | 07/11/23 10:34:00 | 07/27/23 15:11:00 | 07/12/23 | Limb Pickup Closed | Brown, Shirley Coon, David | Sunset Cir Sunset Circle | District 1 | Medium Priority |
| | Dur (hrs/days) | 384 | 16 | Needs limb pickup at his house and throughout his subdivision | | | | |
| 40019 A | 07/11/23 11:05:00 | 07/14/23 14:51:00 | 07/12/23 | Limb Pickup Closed | Brown, Shirley Adcock, Ben | Huber St Huber St | | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Needs limb pickup | | | | |

Madison County Road Department

Reporting Dates 07/03/23 through 07/31/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|-----------------------|----------------------|----------------|-------------------------------|-----------------------------------|---|------------|-----------------|
| 40020 A | 07/11/23 13:38:00 | 07/31/23 16:01:00 | 07/12/23 | Limb Pickup Closed | Brown, Shirley Wise, Vance | Quail Hollow Quail Hollow | District 1 | Medium Priority |
| | Dur (hrs/days) | 480 | 20 | Limbs pick up | | | | |
| 40021 A | 07/11/23 13:39:00 | 07/14/23 09:35:00 | 07/12/23 | Limb Pickup Closed | Brown, Shirley Gathright, Mark | Willowood Cove Willowood Cv | District 1 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 40022 A | 07/11/23 15:54:00 | 07/18/23 14:56:00 | 07/12/23 | Limb Pickup Closed | Brown, Shirley Brock, Todd | South Hampton Cir South Hampton Circle | District 3 | Medium Priority |
| | Dur (hrs/days) | 168 | 7 | Needs limb pickup | | | | |
| 40023 A | 07/12/23 08:23:00 | 07/18/23 14:53:00 | 07/13/23 | Trash Related Closed | Brown, Shirley Caller | Lake Ridge Cir Lake Ridge Cir | District 1 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Need freezer picked up | | | | |
| 40024 A | 07/12/23 08:25:00 | 07/18/23 14:55:00 | 07/13/23 | Limb Pickup Closed | Brown, Shirley Caller | Caroline Club Cir Caroline Club Cir | District 4 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Limb pickup | | | | |
| 40025 A | 07/12/23 08:26:00 | 07/26/23 15:46:00 | 07/13/23 | Limb Pickup Closed | Brown, Shirley Caller | Thornberry Cv Thornberry Cv | District 1 | Medium Priority |
| | Dur (hrs/days) | 336 | 14 | Limb pickup | | | | |
| 40026 A | 07/12/23 09:57:00 | 07/14/23 09:57:00 | 07/13/23 | Limb Pickup Closed | Brown, Shirley Caller | Serotina Rd Serotina Rd | District 3 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Limb pickup | | | | |
| 40027 A | 07/12/23 10:54:00 | 07/31/23 15:52:00 | 07/13/23 | Limb Pickup Closed | Brown, Shirley White, Frank | Rising Chapel Rd Rising Chapel Rd | District 5 | Medium Priority |
| | Dur (hrs/days) | 456 | 19 | Needs limb pickup | | | | |
| 40028 A | 07/12/23 11:53:00 | 07/14/23 14:41:00 | 07/13/23 | Limb Pickup Closed | Brown, Shirley Joe | Pine Grove Dr Pine Grove Dr | District 1 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Need limbs picked up | | | | |
| 40030 A | 07/12/23 14:03:00 | 07/14/23 10:01:00 | 07/13/23 | Limb Pickup Closed | Brown, Shirley Reed | Harvey Cir Harvey Cir | District 1 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Limb pickup | | | | |

Madison County Road Department

Reporting Dates 07/03/23 through 07/31/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # | Request | Close | Target | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|-----------------------|-----------|----------|--|-------------------|--------------------|------------|-----------------|
| Grade | Date/Time | Date/Time | Date | | | | | |
| 40031 | 07/12/23 | 07/24/23 | 07/13/23 | Limb Pickup | Brown, Shirley | Channel Ln | District 1 | Medium Priority |
| A | 14:19:00 | 15:18:00 | | Closed | Carol | Channel Ln | | |
| | Dur (hrs/days) | 288 | 12 | Limb pickup needed all through the area | | | | |
| 40032 | 07/12/23 | 07/14/23 | 07/13/23 | Limb Pickup | Brown, Shirley | Sycamore Ridge | | Medium Priority |
| A | 14:46:00 | 10:08:00 | | Closed | Thomas | Sycamore Ridge | | |
| | Dur (hrs/days) | 48 | 2 | Limb pickup | | | | |
| 40034 | 07/12/23 | 07/14/23 | 07/13/23 | Limb Pickup | Brown, Shirley | Sharon Rd | District 5 | Medium Priority |
| A | 14:48:00 | 14:42:00 | | Closed | Luckett, Mrs. | Sharon Road | | |
| | Dur (hrs/days) | 48 | 2 | Needs limb pickup | | | | |
| 40035 | 07/12/23 | 07/18/23 | 07/13/23 | Limb Pickup | Brown, Shirley | Lakeshore Ct | District 3 | Medium Priority |
| A | 15:00:00 | 15:31:00 | | Closed | Dean, Beth | Lakeshore Ct | | |
| | Dur (hrs/days) | 144 | 6 | Needs limb pickup | | | | |
| 40036 | 07/13/23 | 07/13/23 | 07/14/23 | Limb Pickup | Brown, Shirley | Lakefield Run | District 1 | Medium Priority |
| A | 09:38:00 | 10:36:00 | | Closed | Kyker, Patsy | Lakefield Run | | |
| | Dur (hrs/days) | 0 | 0 | Limbs pick up | | | | |
| 40037 | 07/13/23 | 07/14/23 | 07/14/23 | Limb Pickup | Brown, Shirley | Persimmon Pl | District 4 | Medium Priority |
| A | 10:29:00 | 14:56:00 | | Closed | Alicia | Persimmon Place | | |
| | Dur (hrs/days) | 24 | 1 | Name: Alicia | | | | |
| 40038 | 07/13/23 | 07/27/23 | 07/14/23 | Limb Pickup | Brown, Shirley | Mulberry Way | District 3 | Medium Priority |
| A | 10:31:00 | 15:08:00 | | Closed | Rackley, Pamela | Mulberry Way | | |
| | Dur (hrs/days) | 336 | 14 | Name: Pamela Rackley | | | | |
| 40039 | 07/13/23 | 07/14/23 | 07/14/23 | Limb Pickup | Brown, Shirley | Hemlock Ln | District 3 | Medium Priority |
| A | 10:33:00 | 14:55:00 | | Closed | Moore, Clark | Hemlock Lane | | |
| | Dur (hrs/days) | 24 | 1 | Name: Clark Moore | | | | |
| 40040 | 07/13/23 | 07/20/23 | 07/14/23 | Limb Pickup | Brown, Shirley | Hwy 16 W | | Medium Priority |
| A | 11:59:00 | 15:54:00 | | Closed | Plummer, Edna | Hwy 16 W | | |
| | Dur (hrs/days) | 168 | 7 | Limbs pick up | | | | |
| 40041 | 07/13/23 | 07/13/23 | 07/14/23 | Limb Pickup | Brown, Shirley | Devlin Springs Dr | District 1 | Medium Priority |
| A | 12:01:00 | 13:30:00 | | Closed | Meyers, Mary | Devlin Springs Dr | | |
| | Dur (hrs/days) | 0 | 0 | Limbs pick up | | | | |

Madison County Road Department

Reporting Dates 07/03/23 through 07/31/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # | Request | Close | Target | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|-----------------------|-----------|----------|----------------------|-------------------|---------------------|------------|-----------------|
| Grade | Date/Time | Date/Time | Date | | | | | |
| 40042 | 07/13/23 | 07/20/23 | 07/14/23 | Limb Pickup | Brown, Shirley | Northshore Way | District 3 | Medium Priority |
| A | 12:03:00 | 15:55:00 | | Closed | Leon | Northshore Way | | |
| | Dur (hrs/days) | 168 | 7 | Limbs pick up | | | | |
| 40043 | 07/13/23 | 07/14/23 | 07/14/23 | Limb Pickup | Brown, Shirley | Stillhouse Creek Dr | District 3 | Medium Priority |
| A | 14:26:00 | 14:52:00 | | Closed | Brandon | Stillhouse Creek Dr | | |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 40044 | 07/13/23 | 07/25/23 | 07/14/23 | Limb Pickup | Brown, Shirley | Cedar Ridge Dr | District 5 | Medium Priority |
| A | 14:27:00 | 15:30:00 | | Closed | Bailey, Brent | Cedar Ridge Dr | | |
| | Dur (hrs/days) | 288 | 12 | Limbs pick up | | | | |
| 40045 | 07/13/23 | 07/21/23 | 07/14/23 | Limb Pickup | Brown, Shirley | Middlefield Dr | District 1 | Medium Priority |
| A | 14:59:00 | 07:17:00 | | Closed | Max | Middlefield Dr | | |
| | Dur (hrs/days) | 192 | 8 | Limbs pick up | | | | |
| 40046 | 07/13/23 | 07/20/23 | 07/14/23 | Limb Pickup | Brown, Shirley | Moss Rd | District 5 | Medium Priority |
| A | 15:39:00 | 15:53:00 | | Closed | Hearst, Carolyn | Moss Rd | | |
| | Dur (hrs/days) | 168 | 7 | Limbs pick up | | | | |
| 40047 | 07/14/23 | 07/14/23 | 07/15/23 | Limb Pickup | Brown, Shirley | Steels Pointe | District 3 | Medium Priority |
| A | 06:46:00 | 14:55:00 | | Closed | Brundege, Kristie | Steel's Pte | | |
| | Dur (hrs/days) | 0 | 0 | Limbs pick up | | | | |
| 40048 | 07/14/23 | 07/14/23 | 07/15/23 | Limb Pickup | Brown, Shirley | Camden Rd | District 5 | Medium Priority |
| A | 09:15:00 | 15:07:00 | | Closed | Flax, Elton | Camden Rd | | |
| | Dur (hrs/days) | 0 | 0 | Limbs pick up | | | | |
| 40049 | 07/14/23 | 07/21/23 | 07/15/23 | Limb Pickup | Brown, Shirley | Laurel Ridge | District 4 | Medium Priority |
| A | 13:45:00 | 15:08:00 | | Closed | Bridges | Laurel Ridge | | |
| | Dur (hrs/days) | 168 | 7 | Limbs pick up | | | | |
| 40050 | 07/14/23 | 07/17/23 | 07/15/23 | Limb Pickup | Brown, Shirley | Mullherrin Dr | | Medium Priority |
| A | 13:47:00 | 15:37:00 | | Closed | Greer, Tony | Mullherrin Dr | | |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 40051 | 07/14/23 | 07/20/23 | 07/15/23 | Limb Pickup | Brown, Shirley | Shady Ln | District 5 | Medium Priority |
| A | 13:48:00 | 15:52:00 | | Closed | Saik, Debbie | Shady Ln | | |
| | Dur (hrs/days) | 144 | 6 | Limbs pick up | | | | |

Madison County Road Department

Reporting Dates 07/03/23 through 07/31/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # | Request | Close | Target | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|-----------------------|-----------|----------|--|-------------------|--------------------|------------|-----------------|
| Grade | Date/Time | Date/Time | Date | | | | | |
| 40052 | 07/14/23 | 07/17/23 | 07/15/23 | Limb Pickup | Brown, Shirley | Belle Terre Dr | District 3 | Medium Priority |
| A | 14:33:00 | 15:38:00 | | Closed | Tonore, Steve | Belle Terre | | |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up at this address on Chatres Dr | | | | |
| 40053 | 07/14/23 | 07/17/23 | 07/15/23 | Limb Pickup | Brown, Shirley | Claiborne Street | | Medium Priority |
| A | 14:37:00 | 15:37:00 | | Closed | Flay | Claiborne St | | |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 40054 | 07/14/23 | 07/24/23 | 07/15/23 | Limb Pickup | Brown, Shirley | Shadow Hill Dr | District 1 | Medium Priority |
| A | 15:41:00 | 15:13:00 | | Closed | Taylor, Stephanie | Shadow Hill Dr | | |
| | Dur (hrs/days) | 240 | 10 | Needs limb pickup | | | | |
| 40055 | 07/14/23 | 07/20/23 | 07/15/23 | Limb Pickup | Brown, Shirley | Belle Pointe | District 4 | Medium Priority |
| A | 15:42:00 | 16:01:00 | | Closed | Egger, Susan | Belle Pointe | | |
| | Dur (hrs/days) | 144 | 6 | Needs limb pickup | | | | |
| 40056 | 07/14/23 | 07/20/23 | 07/15/23 | Limb Pickup | Brown, Shirley | Lakeway Dr | District 3 | Medium Priority |
| A | 15:43:00 | 15:54:00 | | Closed | Welch, Conner | Lakeway Drive | | |
| | Dur (hrs/days) | 144 | 6 | Needs limb pickup | | | | |
| 40057 | 07/14/23 | 07/25/23 | 07/15/23 | Limb Pickup | Brown, Shirley | Oak Trail | District 1 | Medium Priority |
| A | 15:44:00 | 15:25:00 | | Closed | Hampton, Rusty | Oak Trail | | |
| | Dur (hrs/days) | 264 | 11 | Needs crepe myrtles picked up | | | | |
| 40058 | 07/17/23 | 07/20/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Bridge Water Dr | District 3 | Medium Priority |
| A | 08:03:00 | 15:57:00 | | Closed | Slay, Benny | Bridge Water Dr | | |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 40059 | 07/17/23 | 07/20/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Northshore Way | District 3 | Medium Priority |
| A | 08:33:00 | 15:55:00 | | Closed | Oquinn, Ann | Northshore Way | | |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 40060 | 07/17/23 | 07/25/23 | 07/18/23 | Limb Pickup | Brown, Shirley | West Deerfield Dr | District 5 | Medium Priority |
| A | 08:35:00 | 15:25:00 | | Closed | Kelly, Peggy | W Deerfield Dr | | |
| | Dur (hrs/days) | 192 | 8 | Limbs pick up | | | | |
| 40061 | 07/17/23 | 07/25/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Harbor Rd | District 1 | Medium Priority |
| A | 08:55:00 | 15:22:00 | | Closed | Mickey | Harbor Rd | | |
| | Dur (hrs/days) | 192 | 8 | Limb pickup | | | | |

Madison County Road Department

Reporting Dates 07/03/23 through 07/31/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # | Request | Close | Target | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|-----------------------|-----------|----------|---|--------------------|----------------------|------------|-----------------|
| Grade | Date/Time | Date/Time | Date | | | | | |
| 40063 | 07/17/23 | 07/20/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Sharon Rd | District 5 | |
| A | 10:01:00 | 15:52:00 | | Closed | Lockett | Sharon Road | | |
| | Dur (hrs/days) | 72 | 3 | Needs dead tree to be picked up. | | | | |
| 40064 | 07/17/23 | 07/25/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Hackberry Ln | District 1 | Medium Priority |
| A | 10:07:00 | 15:26:00 | | Closed | Garner, Mary Ellen | Hackberry Lane Canto | | |
| | Dur (hrs/days) | 192 | 8 | Needs limb pickup | | | | |
| 40065 | 07/17/23 | 07/21/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Middlefield Dr | District 1 | Medium Priority |
| A | 10:56:00 | 07:17:00 | | Closed | Tiffany | Middlefield Dr | | |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |
| 40066 | 07/17/23 | 07/21/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Hanover Street | | Medium Priority |
| A | 10:57:00 | 15:05:00 | | Closed | Simon, Eric | Hanover St | | |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |
| 40067 | 07/17/23 | 07/21/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Bridgeton Cir | District 5 | Medium Priority |
| A | 10:58:00 | 15:09:00 | | Closed | Mccullough, Anna | Bridgeton Cir | | |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |
| 40068 | 07/17/23 | 07/21/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Channing Cir | District 4 | Medium Priority |
| A | 10:59:00 | 15:09:00 | | Closed | Wilkerson, Amanda | Channing Cir | | |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |
| 40069 | 07/17/23 | 07/20/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Camden Shores | District 4 | Medium Priority |
| A | 11:50:00 | 15:58:00 | | Closed | Box, Tom | Camden Shores | | |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 40070 | 07/17/23 | 07/21/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Bridge Park Dr | | Medium Priority |
| A | 11:51:00 | 15:10:00 | | Closed | Watson, Tricia | Bridge Park Dr | | |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |
| 40072 | 07/17/23 | 07/20/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Belle Pointe Dr | District 4 | Medium Priority |
| A | 14:53:00 | 16:00:00 | | Closed | Oakman | Belle Pointe Dr | | |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 40073 | 07/17/23 | 07/18/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Walking Horse Ln | District 1 | Medium Priority |
| A | 15:14:00 | 14:54:00 | | Closed | Caller | Walking Horse Ln | | |
| | Dur (hrs/days) | 24 | 1 | Limb pickup | | | | |

Madison County Road Department

Reporting Dates 07/03/23 through 07/31/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # | Request | Close | Target | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|-----------------------|-----------|----------|------------------------------|-------------------|------------------------|------------|-----------------|
| Grade | Date/Time | Date/Time | Date | | | | | |
| 40074 | 07/17/23 | 07/25/23 | 07/18/23 | Limb Pickup | Brown, Shirley | South Deerfield Dr | District 1 | Medium Priority |
| A | 15:42:00 | 15:27:00 | | Closed | Chanda | S Deerfield Dr | | |
| | Dur (hrs/days) | 192 | 8 | Limbs pick up | | | | |
| 40075 | 07/17/23 | 07/18/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Abbey Rd | District 4 | Medium Priority |
| A | 16:01:00 | 14:55:00 | | Closed | Lewis, Peggy | Abbey Rd | | |
| | Dur (hrs/days) | 24 | 1 | Needs limb pickup | | | | |
| 40076 | 07/17/23 | 07/20/23 | 07/18/23 | Limb Pickup | Brown, Shirley | Katherine Pointe Dr | District 3 | Medium Priority |
| A | 16:02:00 | 15:56:00 | | Closed | Lewis, Peggy | Katherine Pointe Drive | | |
| | Dur (hrs/days) | 72 | 3 | Needs limb pickup | | | | |
| 40077 | 07/18/23 | 07/26/23 | 07/19/23 | Limb Pickup | Brown, Shirley | Ironwood Drive | | Medium Priority |
| A | 10:49:00 | 15:41:00 | | Closed | Branham, Michael | Ironwood Drive | | |
| | Dur (hrs/days) | 192 | 8 | Name: Michael Branham | | | | |
| 40078 | 07/18/23 | 07/26/23 | 07/19/23 | Limb Pickup | Brown, Shirley | Johnstone Dr | District 3 | Medium Priority |
| A | 12:06:00 | 15:45:00 | | Closed | Karlyn | Johnstone Dr | | |
| | Dur (hrs/days) | 192 | 8 | Limbs pick up | | | | |
| 40079 | 07/18/23 | 07/31/23 | 07/19/23 | Limb Pickup | Brown, Shirley | Dover Ln | District 3 | Medium Priority |
| A | 12:07:00 | 15:55:00 | | Closed | Catherine | Dover Ln | | |
| | Dur (hrs/days) | 312 | 13 | Limbs pick up | | | | |
| 40080 | 07/18/23 | 07/21/23 | 07/19/23 | Limb Pickup | Brown, Shirley | Southwood Dr | District 1 | Medium Priority |
| A | 12:09:00 | 10:54:00 | | Closed | Ivy, Steven | Southwood Dr | | |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 40081 | 07/18/23 | 07/25/23 | 07/19/23 | Limb Pickup | Brown, Shirley | Village Cir | District 1 | Medium Priority |
| A | 12:10:00 | 15:27:00 | | Closed | Scott | Village Cir | | |
| | Dur (hrs/days) | 168 | 7 | Limbs pick up | | | | |
| 40082 | 07/18/23 | 07/19/23 | 07/19/23 | Limb Pickup | Brown, Shirley | Northshore Blvd | District 3 | Medium Priority |
| A | 13:29:00 | 10:55:00 | | Closed | Sam | Northshore Blvd | | |
| | Dur (hrs/days) | 24 | 1 | Limb pickup | | | | |
| 40085 | 07/18/23 | 07/20/23 | 07/19/23 | Limb Pickup | Brown, Shirley | Northshore Pointe | District 3 | Medium Priority |
| A | 14:47:00 | 15:56:00 | | Closed | Little, Kyle | Northshore Pte | | |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |

Madison County Road Department

Reporting Dates 07/03/23 through 07/31/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # | Request | Close | Target | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|-----------------------|-----------|----------|--|-------------------|--------------------|------------|-----------------|
| Grade | Date/Time | Date/Time | Date | | | | | |
| 40086 | 07/18/23 | 07/31/23 | 07/19/23 | Gravel | Brown, Shirley | Sharon Rd | District 5 | Medium Priority |
| A | 14:49:00 | 15:58:00 | | Closed | Robinson, Glen | Sharon Rd | | |
| | Dur (hrs/days) | 312 | 13 | Need gravel on driveway, a couple of holes developing | | | | |
| 40087 | 07/18/23 | 07/21/23 | 07/19/23 | Limb Pickup | Brown, Shirley | Woods Rd | District 1 | Medium Priority |
| A | 15:04:00 | 07:20:00 | | Closed | Ashmore, Teresa | Woods Road | | |
| | Dur (hrs/days) | 72 | 3 | Needs limbs picked up | | | | |
| 40088 | 07/18/23 | 07/26/23 | 07/19/23 | Limb Pickup | Brown, Shirley | Providence Dr | District 3 | Medium Priority |
| A | 15:27:00 | 15:47:00 | | Closed | Smoot, Jerrod | Providence Dr | | |
| | Dur (hrs/days) | 192 | 8 | Limbs pick up | | | | |
| 40089 | 07/19/23 | 07/20/23 | 07/20/23 | Limb Pickup | Brown, Shirley | Hwy 51 N | | Medium Priority |
| A | 07:13:00 | 16:00:00 | | Closed | Brown | Hwy 51 N | | |
| | Dur (hrs/days) | 24 | 1 | Limb pickup next to Moonlight Inn | | | | |
| 40090 | 07/19/23 | 07/26/23 | 07/20/23 | Limb Pickup | Brown, Shirley | Calhoun Dr | | Medium Priority |
| A | 07:17:00 | 15:48:00 | | Closed | Unknown | Calhoun Dr | | |
| | Dur (hrs/days) | 168 | 7 | Limbs pick up | | | | |
| 40091 | 07/19/23 | 07/31/23 | 07/20/23 | Culvert Repair | Brown, Shirley | Ratliff Ferry Rd | District 5 | Medium Priority |
| A | 10:13:00 | 15:49:00 | | Closed | Towner, Elaine | Ratliff Ferry Road | | |
| | Dur (hrs/days) | 288 | 12 | Needs gravel at end of driveway | | | | |
| 40092 | 07/19/23 | 07/21/23 | 07/20/23 | Limb Pickup | Brown, Shirley | Cotton Cv | District 3 | Medium Priority |
| A | 15:03:00 | 15:05:00 | | Closed | Dwayne | Cotton Cv | | |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |
| 40093 | 07/19/23 | 07/20/23 | 07/20/23 | Limb Pickup | Brown, Shirley | Caroline Blvd | District 4 | Medium Priority |
| A | 13:59:00 | 16:01:00 | | Closed | Clark, Mike | Caroline Blvd | | |
| | Dur (hrs/days) | 24 | 1 | Needs limb pickup | | | | |
| 40094 | 07/19/23 | 07/21/23 | 07/20/23 | Limb Pickup | Brown, Shirley | Bridgeton Way | District 5 | Medium Priority |
| A | 15:07:00 | 15:06:00 | | Closed | Govan, Tameka | Bridgeton Way | | |
| | Dur (hrs/days) | 48 | 2 | Needs limb pickup | | | | |
| 40095 | 07/19/23 | 07/21/23 | 07/20/23 | Limb Pickup | Brown, Shirley | Meadow Hills Dr | District 4 | Medium Priority |
| A | 15:09:00 | 07:18:00 | | Closed | Edwards, Renee | Meadow Hills Drive | | |
| | Dur (hrs/days) | 48 | 2 | Needs limb pickup | | | | |

Madison County Road Department

Reporting Dates 07/03/23 through 07/31/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # | Request | Close | Target | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|-----------------------|-----------|----------|---|-------------------|--------------------|------------|-----------------|
| Grade | Date/Time | Date/Time | Date | | | | | |
| 40096 | 07/19/23 | 07/25/23 | 07/20/23 | Limb Pickup | Brown, Shirley | Brooks Ct | District 4 | Medium Priority |
| A | 15:56:00 | 15:29:00 | | Closed | Stan | Brooks Ct | | |
| | Dur (hrs/days) | 144 | 6 | Limb pickup | | | | |
| 40097 | 07/20/23 | 07/21/23 | 07/21/23 | Limb Pickup | Brown, Shirley | Cedar Green Cv | District 4 | Medium Priority |
| A | 07:47:00 | 15:07:00 | | Closed | Levy, Patricia | Cedar Green Cv | | |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 40098 | 07/20/23 | 07/31/23 | 07/21/23 | Pot Holes | Brown, Shirley | Cherry Rose Ln | District 4 | Medium Priority |
| A | 10:13:00 | 11:54:00 | | Closed | Unknown | Cherry Rose Ln | | |
| | Dur (hrs/days) | 264 | 11 | Bad pot hole right at Cherry Rose Ln and Cherry Rose Trl | | | | |
| 40099 | 07/20/23 | 07/31/23 | 07/21/23 | Gravel | Brown, Shirley | Norris St | District 4 | Medium Priority |
| A | 10:15:00 | 15:59:00 | | Closed | Ollie | Norris St | | |
| | Dur (hrs/days) | 264 | 11 | Need gravel at the beginning of the driveway | | | | |
| 40100 | 07/20/23 | 07/25/23 | 07/21/23 | Limb Pickup | Brown, Shirley | Saddle Creek Cv | District 1 | Medium Priority |
| A | 10:17:00 | 15:23:00 | | Closed | Robert | Saddle Creek Cv | | |
| | Dur (hrs/days) | 120 | 5 | Limbs pick up, also at the neighbors | | | | |
| 40101 | 07/20/23 | 07/26/23 | 07/21/23 | Limb Pickup | Brown, Shirley | Gluckstadt Rd | District 3 | Medium Priority |
| A | 14:16:00 | 15:52:00 | | Closed | Box, Valerie | Gluckstadt Rd | | |
| | Dur (hrs/days) | 144 | 6 | Hello Helen, | | | | |
| 40104 | 07/21/23 | 07/26/23 | 07/22/23 | Limb Pickup | Brown, Shirley | Thornberry Cv | District 1 | Medium Priority |
| A | 08:09:00 | 15:42:00 | | Closed | Caller | Thornberry Cv | | |
| | Dur (hrs/days) | 120 | 5 | Limb pickup | | | | |
| 40108 | 07/21/23 | 07/27/23 | 07/22/23 | Limb Pickup | Brown, Shirley | Center St | District 3 | Medium Priority |
| A | 14:33:00 | 14:30:00 | | Closed | Nelson | Center St | | |
| | Dur (hrs/days) | 144 | 6 | Limb pickup | | | | |
| 40109 | 07/21/23 | 07/26/23 | 07/22/23 | Limb Pickup | Brown, Shirley | Lincoln St | District 4 | Medium Priority |
| A | 14:34:00 | 15:55:00 | | Closed | Nelson | Lincoln St | | |
| | Dur (hrs/days) | 120 | 5 | Limbs and mattress | | | | |
| 40110 | 07/21/23 | 07/26/23 | 07/22/23 | Trash Related | Brown, Shirley | Pecan St | District 4 | Medium Priority |
| A | 15:21:00 | 15:54:00 | | Closed | Burks | Pecan St | | |
| | Dur (hrs/days) | 120 | 5 | Need old wooden cabinets pick up | | | | |

Madison County Road Department

Reporting Dates 07/03/23 through 07/31/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|-----------------------|----------------------|----------------|-----------------------------|--------------------------------------|--|------------|-----------------|
| 40111 A | 07/24/23 07:14:00 | 07/26/23 15:55:00 | 07/25/23 | Trash Related Closed | Brown, Shirley Ollie | Norris St Norris St | District 4 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Need trash picked up | | | | |
| 40112 A | 07/24/23 07:48:00 | 07/25/23 15:28:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Unknown | Creekside Dr Creekside Dr | District 1 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 40114 A | 07/24/23 08:07:00 | 07/25/23 15:24:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Barr, Vince | Belle Terre Dr Belle Terre Dr | District 3 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 40115 A | 07/24/23 08:38:00 | 07/25/23 15:29:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Conner | Harvey Crossing Harvey Crossing | District 1 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 40117 A | 07/24/23 08:42:00 | 07/31/23 16:00:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley McGregor, John | Chapel Hill Rd Chapel Hill Rd | District 3 | Medium Priority |
| | Dur (hrs/days) | 168 | 7 | Limbs pick up | | | | |
| 40118 A | 07/24/23 08:51:00 | 07/25/23 15:27:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Burrell, Charlotte | West Elbridge Way W Elbridge Way | District 4 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 40119 A | 07/24/23 09:28:00 | 07/26/23 15:47:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Unknown | Stillhouse Creek Dr Stillhouse Creed Dr | District 3 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |
| 40121 A | 07/24/23 10:49:00 | 07/26/23 15:51:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Amos, Robert | Beaufort Cir Beaufort Cir | District 4 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |
| 40122 A | 07/24/23 10:51:00 | 07/25/23 15:24:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Lewis, John | Oak Trail Oak Trail | District 1 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 40123 A | 07/24/23 11:42:00 | 07/25/23 15:26:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Garner | Hackberry Ln Hackberry Lane | District 1 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Needs limb pickup | | | | |

Madison County Road Department

Reporting Dates 07/03/23 through 07/31/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|-----------------------|----------------------|----------------|-----------------------------|--------------------------------------|--|------------|-----------------|
| 40124 A | 07/24/23 11:45:00 | 07/25/23 15:22:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Jones, Christian | Harbor Rd Harbor Rd | District 1 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Needs limb pickup | | | | |
| 40125 A | 07/24/23 11:46:00 | 07/26/23 15:48:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Giachelli, Lindsey | Fieldstone Ln Fieldstone Lane | District 4 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Needs limb pickup | | | | |
| 40126 A | 07/24/23 11:47:00 | 07/27/23 15:10:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Skeen, Karen | Twin Cedars Dr Twin Cedars Drive | District 1 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Needs limb pickup | | | | |
| 40127 A | 07/24/23 11:48:00 | 07/25/23 15:23:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Caller | North Oak Dr North Oak Drive | District 1 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Needs limb pickup | | | | |
| 40128 A | 07/24/23 13:38:00 | 07/26/23 15:50:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Sorrick, Daniel | Sycamore Ridge Sycamore Ridge | | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |
| 40129 A | 07/24/23 13:39:00 | 07/26/23 15:53:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Williams, Gwen | North Livingston Rd N Livingston Rd | District 3 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |
| 40130 A | 07/24/23 13:42:00 | 07/26/23 15:43:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Walk, Angela | Lake Ridge Dr Lake Ridge Dr | District 4 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |
| 40132 A | 07/24/23 15:46:00 | 07/25/23 15:21:00 | 07/25/23 | Limb Pickup Closed | Brown, Shirley Allen, Louella | Pisgah Bottom Rd Pisgah Bottom Rd | District 5 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 40133 A | 07/25/23 08:08:00 | 07/25/23 15:30:00 | 07/26/23 | Limb Pickup Closed | Brown, Shirley Thompson, Julie | West Elbridge Way West Elbridge Way | District 4 | Medium Priority |
| | Dur (hrs/days) | 0 | 0 | Name: Julie Thompson | | | | |
| 40137 A | 07/25/23 09:19:00 | 07/26/23 15:51:00 | 07/26/23 | Limb Pickup Closed | Brown, Shirley Caller | Johnstone Dr Johnstone Dr | District 3 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limb pickup | | | | |

Madison County Road Department

Reporting Dates 07/03/23 through 07/31/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|-----------------------|----------------------|----------------|--|--------------------------------|---|------------|-----------------|
| 40138 A | 07/25/23 09:20:00 | 07/26/23 15:43:00 | 07/26/23 | Limb Pickup Closed | Brown, Shirley Kyra | West Deerfield Dr West Deerfield Dr | District 5 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limb pickup | | | | |
| 40139 A | 07/25/23 09:28:00 | 07/26/23 15:44:00 | 07/26/23 | Limb Pickup Closed | Brown, Shirley Mike | Lake Ridge Dr Lake Ridge Dr | District 3 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limb pickup | | | | |
| 40145 A | 07/25/23 13:05:00 | 07/27/23 15:10:00 | 07/26/23 | Limb Pickup Closed | Brown, Shirley Adams, Todd | Twin Cedars Dr Twin Cedars Dr | District 1 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Needs limb pickup | | | | |
| 40146 A | 07/25/23 14:30:00 | 07/26/23 15:44:00 | 07/26/23 | Trash Related Closed | Brown, Shirley Caller | Old 51 Rd Old 51 Rd | District 5 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Couch and mattress pickup | | | | |
| 40150 A | 07/25/23 15:55:00 | 07/31/23 15:53:00 | 07/26/23 | Limb Pickup Closed | Brown, Shirley Cain | Old Hwy 16 Old Hwy 16 | District 5 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Limb pickup | | | | |
| 40154 A | 07/26/23 09:19:00 | 07/31/23 15:54:00 | 07/27/23 | Limb Pickup Closed | Brown, Shirley Boyd | Chapel Hill Rd Chapel Hill Rd | District 3 | Medium Priority |
| | Dur (hrs/days) | 120 | 5 | Limbs pick up | | | | |
| 40155 A | 07/26/23 10:43:00 | 08/01/23 07:11:00 | 07/27/23 | Pot Holes Closed | Brown, Shirley Arthur | Oil Mill Quarters Rd Oil Mill Quarters | District 5 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Bad pot hole near this address | | | | |
| 40163 A | 07/27/23 13:56:00 | 07/31/23 15:54:00 | 07/28/23 | Limb Pickup Closed | Brown, Shirley Johnson, Van | Chapel Ln Chapel Ln | District 3 | Medium Priority |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |
| 40169 A | 07/28/23 12:53:00 | 07/31/23 14:17:00 | 07/29/23 | Pot Holes Closed | Brown, Shirley Unknown | Gunter Rd Gunter Rd | District 5 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Bad pot holes on this road in two spots | | | | |

199 Closed - Requests Closed on or prior to Target Date

Closed Request Analysis

Closed - Requests Closed after the Target Date

| Req # | Request | Close | Target | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|-----------------------|-----------|----------|--|----------------------|--------------------|------------|-----------------|
| Grade | Date/Time | Date/Time | Date | | | | | |
| 39953 | 07/06/23 | 08/01/23 | 07/07/23 | Culvert Clean Out | Brown, Shirley | John Day Rd | District 5 | Medium Priority |
| F | 15:59:00 | 07:04:00 | | Closed | Mack -Fowler, Katina | John Day Rd | | |
| | Dur (hrs/days) | 624 | 26 | Request to have culvert and ditch cleaned because of standing water on both sides | | | | |

1 Closed - Requests Closed after the Target Date

Madison County Road Department

Reporting Dates 07/03/23 through 07/31/23

Closed Request Analysis

Closed - Requests Closed after the Target Date

| Req # | Request | Close | Target | | | | | |
|-------|-----------|-----------|--------|------|-------------------|--------------------|----------|----------|
| Grade | Date/Time | Date/Time | Date | Type | Assignee / Caller | Location / Address | District | Priority |

Total Requests: 200